

**Amendments to the RFE published dtd. 21<sup>st</sup> April, 2022**

Sr. No.	RFE Clause Reference	Original Clause	Amended Clause
1.	Section 2 Eligibility & Qualification Requirements, B. Qualification Requirements	2. Requirements to be fulfilled by the Head End System (HES) proposed for the demonstration: a. Proposed HES should have been integrated with at least 2 (two) different MDMS solutions in Indian/ Global Utility(ies) as on the date of application.	2. Requirements to be fulfilled by the Head End System (HES) proposed for the demonstration: a. Proposed HES should have been integrated with at least 2 (two) different MDMS/ other utility IT solutions in Indian/ Global Utility(ies) as on the date of application.
2.	Section 2 Eligibility & Qualification Requirements, B. Qualification Requirements	3. Requirements to be fulfilled by the Meter Data Management System (MDMS) proposed for the demonstration: b. Proposed MDMS should have been integrated with at least 2 (two) different Billing systems in Indian/ Global Utility(ies) or with Billing systems of 2 (two) different Indian/Global Utility(ies) as on the date of application.	3. Requirements to be fulfilled by the Meter Data Management System (MDMS) proposed for the demonstration: b. Proposed MDMS should have been integrated with at least 2 (two) different Billing systems in Indian/ Global Utility(ies) or with Billing/ other IT systems of 2 (two) different Indian/Global Utility(ies) as on the date of application.
3.	Section 2 Eligibility & Qualification Requirements, B. Qualification Requirements	4. Requirements to be fulfilled by the System Integrator (SI) proposed for the demonstration of solution: a. Proposed SI should have experience of implementation of at least 2 (two) billing systems/ solutions in an Indian/ Global Utility (power/ water/ natural gas/ telecom) in last 7 (seven) years, in which the meters are in operation for at least 1 (one) year. b. Proposed SI should have valid ISO 9001:2015 and CMMI Level 3 (or above) certifications as on the date of application. c. Proposed SI should have a valid ISO 27001 certification as on the date of application.	4. Requirements to be fulfilled by the System Integrator (SI) proposed for the demonstration of solution: a. Proposed SI should have experience of integration of HES/ MDMS/etc., with at least 2 (two) Billing/ other utility IT systems in Indian/ Global Utility (power/ water/ natural gas/ telecom). b. Proposed SI should have valid ISO 9001:2015 certification as on the date of application. c. Proposed SI should have a valid ISO 27001 or CMMI Level 3 (or above) certifications as on the date of application.

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4.	Section-II: Application Data Sheet (ADS) D. Empanelment Requirements	<p><b>II. Head End System (HES) solution [Requirements to be fulfilled for any additional Make/Manufacturer also which are being included in the demonstration]</b></p> <p>q. The proposed HES solution should have been successfully integrated with at least 2 (two) nos. of Meter Data Management Systems (MDMS) of different makes / solution providers</p>	<p><b>II. Head End System (HES) solution [Requirements to be fulfilled for any additional Make/Manufacturer also which are being included in the demonstration]</b></p> <p>q. The proposed HES should have been integrated with at least 2 (two) different MDMS/ other utility IT solutions in Indian/ Global Utility(ies) as on the date of application.</p>
5.	Section-II: Application Data Sheet (ADS) D. Empanelment Requirements	<p><b>III. Meter Data Management System (MDMS) solution</b></p> <p>t. The proposed MDM solution should have been successfully integrated with at least 2 (two) nos. of different Billing System or billing systems of 2 (two) different utility(ies)</p>	<p><b>III. Meter Data Management System (MDMS) solution</b></p> <p>t. Proposed MDMS should have been integrated with at least 2 (two) different Billing systems in Indian/ Global Utility(ies) or with Billing/ other IT systems of 2 (two) different Indian/Global Utility(ies) as on the date of application.</p>
6.	Section-II: Application Data Sheet (ADS) D. Empanelment Requirements	<p><b>IV. System Integrator</b></p> <p>w. Experience of implementation of at least 2 (two) billing systems/ solutions in an Indian/ Global Utility (power/ water/ natural gas/ telecom) in last 7 (seven) years, in which the meters are in operation for at least 1(one) year.</p> <p>x. Should have valid ISO 9001:2015 and CMMI Level 3 (or above) certifications</p> <p>y. ISO 27001 certification as on the date of bid submission as on date of replacement</p>	<p><b>IV. System Integrator</b></p> <p>w. Experience of integration with at least 2 (two) billing/ other utility IT systems in an Indian/ Global Utility (power/ water/ natural gas/ telecom).</p> <p>x. Should have valid ISO 9001:2015 certification</p> <p>y. Should have valid ISO 27001 or CMMI Level 3 (or above) certifications as on the date of application.</p>
7.	Section -4 Form 2 - Compliance Sheet for Empanelment Application	<p><b>II. Head End System (HES) solution [Requirements to be fulfilled for any additional Make/Manufacturer also which are being included in the demonstration]</b></p>	<p><b>II. Head End System (HES) solution [Requirements to be fulfilled for any additional Make/Manufacturer also which are being included in the demonstration]</b></p>

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		q. The proposed HES solution should have been successfully integrated with at least 2 (two) nos. of Meter Data Management Systems (MDMS) of different makes / solution providers	q. The proposed HES should have been integrated with at least 2 (two) different MDMS/ other utility IT solutions in Indian/ Global Utility(ies) as on the date of application.
8.	Section -4 Form 2 - Compliance Sheet for Empanelment Application	<b>III. Meter Data Management System (MDMS) solution</b> t. The proposed MDM solution should have been successfully integrated with at least 2 (two) nos. of different Billing System or billing systems of 2 (two) different utility(ies)	<b>III. Meter Data Management System (MDMS) solution</b> t. Proposed MDMS should have been integrated with at least 2 (two) different Billing systems in Indian/ Global Utility(ies) or with Billing/ other IT systems of 2 (two) different Indian/Global Utility(ies) as on the date of application.
9.	Section -4 Form 2 - Compliance Sheet for Empanelment Application	<b>IV. System Integrator</b> w. Experience of implementation of at least 2 (two) billing systems/ solutions in an Indian/ Global Utility (power/ water/ natural gas/ telecom) in last 7 (seven) years, in which the meters are in operation for at least 1(one) year. x. Should have valid ISO 9001:2015 and CMMI Level 3 (or above) certifications y. ISO 27001 certification as on the date of bid submission as on date of replacement	<b>IV. System Integrator</b> w. Experience of integration with at least 2 (two) billing/ other utility IT systems in an Indian/ Global Utility (power/ water/ natural gas/ telecom). x. Should have valid ISO 9001:2015 certification y. Should have valid ISO 27001 or CMMI Level 3 (or above) certifications as on the date of application.
10.	Section -6 A. Functionalities and Performance Levels required to be Demonstrated for Certification	<b>2. Monthly Billing Profile Collection</b> 2.2 At scheduled frequency/ trigger from MDMS, HES should send request to Smart Meter to collect Monthly Billing Profile data (as per attached structure) Source – HES Destination – Meter	<b>2. Monthly Billing Profile Collection</b> 2.2 At scheduled frequency HES should pull the Monthly Meter Data from Smart Meter over the communication Channel Source – HES Destination – Meter
11.	Section -6 A. Functionalities and Performance	<b>3. Remote Meter Disconnection</b>	<b>3. Remote Meter Disconnection</b>

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	Levels required to be Demonstrated for Certification	3.1 Meter disconnect operation command after wallet balance calculation. Source – Prepaid Engine Destination – Billing System	3.1 Meter disconnect operation command after wallet balance calculation. Source – Prepaid Engine/Billing System Destination – MDM
12.	Section -6 A. Functionalities and Performance Levels required to be Demonstrated for Certification	<b>3. Remote Meter Disconnection</b>  3.2 Disconnection alert sent to consumer. Source – Billing System Destination – MDM	<b>3. Remote Meter Disconnection</b>  3.2 Disconnection alert sent to consumer. Source – MDM Destination – Billing System
13.	Section -6 A. Functionalities and Performance Levels required to be Demonstrated for Certification	<b>4. Remote Meter Reconnection</b>  4.1 Meter reconnect operation command after wallet recharge Source - Billing system Destination - Prepaid Engine	<b>4. Remote Meter Reconnection</b>  4.1 Meter reconnect operation command after wallet recharge Source - Billing system/Prepaid Engine Destination - MDM
14.	Section -6 A. Functionalities and Performance Levels required to be Demonstrated for Certification	<b>6. Remote firmware upgrades/ meter configuration changes</b>  6.1 Remote firmware upgrade Source – MDM → HES Destination – Meter	<b>6. Remote firmware upgrades/ meter configuration changes</b>  6.1 Remote firmware upgrade Source – HES Destination – Meter
15.	Section -6 A. Functionalities and Performance Levels required to be Demonstrated for Certification	<b>6. Remote firmware upgrades/ meter configuration changes</b>  6.2 Configuration Commands: Change tariff parameters, synchronize clock, Registers reset (status, max, tampering) Source – MDM → HES Destination – Meter	<b>6. Remote firmware upgrades/ meter configuration changes</b>  6.2 Configuration Commands: Change tariff parameters, synchronize clock, Registers reset (status, max, tampering) Source – HES Destination – Meter
16.	Section -6 A. Functionalities and Performance	<b>6. Remote firmware upgrades/ meter configuration changes</b>	<b>6. Remote firmware upgrades/ meter configuration changes</b>

Sr. No.	RFE Clause Reference	Original Clause	Amended Clause
	Levels required to be Demonstrated for Certification	6.3 Status update of Firmware / Configuration Source – Meter Destination – HES → MDM	6.3 Status update of Firmware / Configuration Source – Meter Destination – HES
17.	Section -6 A. Functionalities and Performance Levels required to be Demonstrated for Certification	<p><b>A.2.</b> The applicants are required to demonstrate the Performance SLA levels of an AMI system as mentioned in the below Table:</p> <p><b>4. Prepaid recharge</b></p> <p>b. Payment success to meter update (From MDM to HES to Meter)</p> <p>Service Level Required:</p> <ul style="list-style-type: none"> <li>• From 90% of meters within 30 minutes</li> <li>• From 99% of meters within 1 (one) hour</li> </ul>	<p><b>A.2.</b> The applicants are required to demonstrate the Performance SLA levels of an AMI system as mentioned in the below Table:</p> <p><b>4. Prepaid recharge</b></p> <p>b. Reconnection of meter after payment success and balance is positive (From Billing/ prepaid engine to MDM to HES to Meter)</p> <p>Service Level Required:</p> <ul style="list-style-type: none"> <li>• From 90% of meters within 30 minutes</li> <li>• From 99% of meters within 1 (one) hour</li> </ul>
18.	RFE Notification Key Dates	<b>Empanelment Fee - INR 3,00,000/- excluding GST</b> (in most of the cases)	<b>Empanelment Fee - INR 3,00,000/- excluding GST</b> (in most cases) The empanelment fee shall be payable through Demand draft in favour of CPRI, on invitation for test demonstration.
19.	Section 6 – AMI Prepaid Solution Demonstration Requirements “Technical Specification”	<p><b>Communication</b></p> <p>Meter shall have the ability to communicate with Head End System (HES) on any one of the communication technologies mentioned in IS16444 Part 1 (RF/PLCC /Cellular) in a secure manner. In case of Cellular based meter, the meter shall accommodate SIM card/ e-SIM of any service provider. The meter shall log the removal of the plug-in type communication module removal /nonresponsive event with snapshot. However, common pluggable module is not a mandatory requirement.</p>	<p><b>Communication</b></p> <p>Meter shall have the ability to communicate with Head End System (HES) on any one of the communication technologies mentioned in IS16444 Part 1 (RF/PLCC /Cellular) in a secure manner. In case of Cellular based meter, the meter shall accommodate SIM card/ e-SIM of any service provider. The meter shall log the removal of the plug-in type communication module removal /nonresponsive event with snapshot.</p>

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20.	Section 6 – AMI Prepaid Solution Demonstration Requirements “Technical Specification”	<p><b>1.12 Configuration, Functionality &amp; Interface Part – III</b></p> <p>The following reference size may be adhered to irrespective of a single or multiple communication options provisioned on the same module. This standard form factor and dimensions will enable physical and functional interoperability with different makes of meters.</p>	The clause has been deleted.