

# Quality Policy

We, at REC, shall work towards fulfilling power sector borrowers' requirements by providing timely and prompt services and by mobilizing funds from various sources at lowest possible cost and strive to improve customers' satisfaction on continual basis.

We shall comply with the applicable statutory and regulatory requirements and continually improve the performance of Quality Management Systems by setting and reviewing quality objectives.

We shall also effect continual improvement in Corporation's Operations through involvement of all employees and building quality work culture at all levels.



Rajeev Sharma  
Chairman and Managing Director



**Rural Electrification Corporation Limited**  
(A Government of India Enterprise)