



REC Limited

(Formerly Rural Electrification Corporation Ltd.)

(A Navratna Company) CIN : L40101DL1969GOI005095

Address: Plot No I-4, REC World Head Quarters, Iffco Chowk, Sector-29, Gurugram -122001

Website: <https://www.recindia.nic.in/54EC>

Contact Details for REC Retail Bond

(54 EC Capital Gain Tax Exemption Bonds, Tax Free Bonds and Infrastructure Bonds)

A. Important Links for 54 EC Capital Gain Tax Exemption Bonds:

1. For Queries pertaining to Allotment Status - https://kosmic.kfintech.com/REC/Rec_query_window.aspx
2. Bank Details for Making RTGS/NEFT Payment - <https://recindia.nic.in/uploads/files/RTGS.pdf>
3. List of collection Branches and escalation matrix for REC 54EC Bonds: <https://recindia.nic.in/uploads/files/List-of-Collection-Banks-and-Escalation-Matrix.pdf>
4. Queries regarding procedures: <https://recindia.nic.in/Forms>

In case of any unresolved queries investors can feel free to contact our Registrar and Transfer Agent/REC Limited.

Before raising any query, investors are advised to keep the following things handy:- Folio No/DP ID - Client ID/Application Number/PAN. Further in case investor emails to RTA/REC, the same must be quoted in all correspondence for faster response.

B. Register A Query/Complaint Online.

Investors can raise a ticket for any issues pertaining to 54EC and Tax-Free Bonds at the following link: <http://ris.kfintech.com/clientservices/recfeedback/>

For any queries pertaining to Infrastructure Bonds please refer to Point E.

C. Registrars for REC 54EC Capital Gain Tax Exemption Bonds & Tax-Free Bonds

Contact Details:

Toll Free No– 1800 309 4001 (Monday-Friday: 9:00 AM to 7:00 PM)

Email - einward.ris@kfintech.com

For Allotment Status / Bond Certificate /Demat Related Queries	For Post Allotment/ Interest/redemption/transmission etc Queries
Mr. A T Ravi Kiran	Mr. Brahmanandam
Email id's: <ul style="list-style-type: none">• Ravikiran.at@kfintech.com,• Nithin.bandaru@kfintech.com,• surya.nallabothula@kfintech.com,• einward.ris@kfintech.com	Email id's: <ul style="list-style-type: none">• Brahma.k@kfintech.com,• Tejasvi.dasari@kfintech.com,• bhaskar.gopu@kfintech.com,• einward.ris@kfintech.com,
First Escalation: williams.r@kfintech.com	First Escalation: gopalakrishna.kvs@kfintech.com
Second Escalation: murali.m@kfintech.com	Second Escalation: govu.nagesh@kfintech.com

Address:

(Unit: REC – 54EC/Tax Free Bonds)
M/s KFIN Technologies Ltd.
Ground Floor, Karvy Selenium Tower B,
Plot No. 31 & 32, Financial District,
Nanakramguda, Serilingampally Mandal
Hyderabad 500 032.

D. REC In-House Investor Cell

Investors can also choose to contact REC for any queries.

Toll Free Number	1800 180 2992 (For Any Queries) (Monday to Friday: 10 AM to 6 PM)
Email Id's	Investorcell@recl.in, recbond.delhi@gmail.com
Address	Plot No I-4, A Block - 2 nd Floor, Retail Bond Division, REC World Headquarters, IFFCO Chowk, Sector-29, Gurugram – 122001

For any unresolved queries, investors may contact the below officials - (Monday to Friday: 10 AM to 6 PM):

Name of Investor Cell Executive	Contact No	Email ID
Mr. Shivam Saini	081780 97646	Investorcell@recl.in or Recbond.delhi@gmail.com
Mr. Kanchan Kumar Vaidya	099539 19575	
Mr. Rajesh Rai	099537 05418	
First Escalation: Mr. Gaurav Sarawagi	095889 16171	Gsarawagi@recl.in
Second Escalation: Mr. Parth Shah	085303 05060	Parth.shah@recl.in

E. Registrar for Infrastructure Bonds allotted under Series-I (FY 2010-11) & Series II (FY 2011-12)

Contact: Mr. Sanjay Rastogi
Phone: 011-29961281/ 011-29961282/ 011-29961283
Email: recbonds3@gmail.com, recinfrabonds@gmail.com
First Escalation: spgupta123@gmail.com
Second Escalation: punit.mittal8@gmail.com

Please share a copy of the bond certificate with every query.

Sometimes the phone connections of the RTA may be busy due to heavy load, in such cases investors are advised to email their query in detail and provide atleast 2 working days for the RTA to respond.

Address:

M/s Beetal Financial & Computer Services (P) Ltd.
Beetal House, 3rd Floor, 99 Madangir,
Behind Local Shopping Centre,
Near Dada Harsukhdas Mandir,
New Delhi-110062