

### **REC Retail Bond Division (54 EC Capital Gain Tax Exemption Bonds, Tax Free Bonds, Infrastructure Bonds)**

#### **A. Important Links for 54 EC Capital Gain Tax Exemption Bonds:**

1. For Queries pertaining to Allotment Status - [https://kosmic.kfintech.com/REC/Rec\\_query\\_window.aspx](https://kosmic.kfintech.com/REC/Rec_query_window.aspx)
2. Bank Details for Making RTGS/NEFT Payment - <https://www.recindia.nic.in/uploads/files/RTGS-Bank-Details.pdf>
3. Where to Deposit Application Form – (List of collection Branches):  
<https://www.recindia.nic.in/uploads/files/fin-reso-list-collection-branches-dt20082020.pdf>
4. Procedure for Change of Bank Details - <https://www.recindia.nic.in/uploads/files/1-bonds-procedure-change-of-bank-details-dt020819.pdf>
5. Investors can visit the following link for Other Routine Queries - <https://www.recindia.nic.in/Forms>

Please go thoroughly through above FAQ and Important Forms link in Point 5. In case of any unresolved queries investors can feel free to contact our Registrar and Transfer Agent/REC Limited.

Before raising any query, investor are advised to keep the following things handy – Folio No/DP ID - Client ID/Application Number/PAN. Further in case investor emails to RTA/REC, the same must be quoted in all correspondence for faster response.

#### **B. Register A Query/Complaint Online.**

Investors can raise a ticket for any issues at the following link: <http://ris.kfintech.com/clientservices/recfeedback/>

Please note, this facility is available for 54 EC Capital Gain Bonds and Tax-Free Bonds Only. For Infrastructure Bonds Please refer to Point D.

#### **C. Registrars for REC 54EC Capital Gain Tax Exemption Bonds & Tax-Free Bonds**

##### **Contact Details:**

**Toll Free – 1800 309 4001, Email - einward.ris@kfintech.com**

<b>For Allotment Status / Bond Certificate Related Queries</b>	<b>(For Post Allotment/ Interest/redemption/transmission etc Queries)</b>
Mr. A T Ravi Kiran	Mr. Brahmanandam / Ms. Sumathi / Mr. Tejasvi Dasari
Phone: 040 3321 5126	Phone: 040 67161598/ 040 6716 1663
Email id's: <ul style="list-style-type: none"> <li>• Ravikiran.at@kfintech.com,</li> <li>• Nithin.bandaru@kfintech.com</li> <li>• govinda.vishnubotla@kfintech.com,</li> <li>• srinuswamy.juvvala@kfintech.com</li> <li>• rec54ecbonds@kfintech.com</li> <li>• einward.ris@kfintech.com</li> </ul>	Email id's: <ul style="list-style-type: none"> <li>• Brahma.k@kfintech.com,</li> <li>• Sumathi.02@kfintech.com,</li> <li>• Tejasvi.dasari@kfintech.com,</li> <li>• Rec54ecbonds@kfintech.com</li> <li>• einward.ris@kfintech.com</li> </ul>
<b>Escalation Only:</b> williams.r@kfintech.com	<b>Escalation Only:</b> gopalakrishna.kvs@kfintech.com

**Address:**

M/s KFIN Technologies Pvt. Ltd. (Unit: REC – 54EC/Tax Free Bonds)  
 Ground Floor, Karvy Selenium Tower B,  
 Plot No. 31 & 32, Financial District,  
 Nanakramguda, Serilingampally Mandal Hyderabad 500 032.

**D. Registrar for Infrastructure Bonds allotted under Series-I (FY 2010-11) & Series II (FY 2011-12)**

Contact: Mr. Sanjay Rastogi
Phone: 011-29961281/ 011-29961282/ 011-29961283
Email: recbonds2@gmail.com, recinfrabonds@gmail.com, recbonds1@gmail.com, beetal@beetalfinancial.com
Escalations: spgupta123@gmail.com

**Please share a copy of the bond certificate with every query.**

Sometimes the phone connections of the RTA may be busy due to heavy load, in such cases investors are advised to email their query in detail and provide atleast 24-48 hours for the RTA to respond.

**Address:****M/s Beetal Financial & Computer Services (P) Ltd.**

Beetal House, 3rd Floor, 99 Madangir,  
 Behind Local Shopping Centre,  
 Near Dada Harsukhdas Mandir,  
 New Delhi-110062

**E. REC In-House Investor Cell**

Investors can also choose to contact REC for any unresolved/fresh queries.

Toll Free Number	<b>1800 180 2992 (For Any Queries)</b>
Email Id's	Investorcell@recl.in, recbond.delhi@gmail.com
Address	I-4, A Block - 2 <sup>nd</sup> Floor, Retail Bond Division, REC World Headquarters, IFFCO Chowk, Sector-29, Gurugram - 122001

**For allotment related queries, investors may contact:**

Name of Investor Cell Executive	Contact No	Email ID
Mr. Shivam Saini	081780 97646	Investorcell@recl.in
Mr. Kanchan Kumar Vaidya	099539 19575	recbond.delhi@gmail.com
<b>Escalation only:</b> Mr. Gaurav Sarawagi	095889 16171	Gsarawagi@recl.in

**For Post Allotment queries, investors may contact:**

Name of Investor Cell Executive	Contact No	Email ID
Mr. Rajesh Rai	099537 05418	Rajesh_rai00@yahoo.co.in
<b>Escalation only:</b> Mr. Parth Shah	085303 05060	Parth.shah@recl.in