

Escalation Matrix FOR REC 54EC CGTE BONDS

Important Note: Investors can deposit applications in any branches of HDFC Bank, ICICI Bank, Axis Bank, Canara Bank, IDBI Bank, IndusInd Bank, Karnataka Bank, Union Bank and YES Bank across India

If the designated banks are not accepting the application forms or there is any issue with the branch, following officials of the concerned banks can be contacted:-

Bank Name	Emp. Name	Designation	Email ID	Contact Details
HDFC BANK	Operations Team	Initial Resolver	btiops@hdfc.bank.in	022-3075-2914
	Eric Bacha	Level 1	Eric.bacha@hdfc.bank.in	9819626793
	Siddharth Jadhav	Level 2	Siddharth.jadhav@hdfc.bank.in	9324177781
	Tushar Gavankar	Level 3	Tushar.gavankar@hdfc.bank.in	9324325415
AXIS BANK	Operations Team	Initial Resolver	iponfo.mum@axisbank.com	022-7131-6304
	Lalit Kalra	CCMO	lalit3.kalra@axisbank.com	9920657057
	Ryan Moraes	Deputy Manager	ryan.moraes@axisbank.com	9867685891
	Mangesh Phalke	AVP	mangesh.phalke@axisbank.com	9819652376
IDBI BANK	Operations Team	Initial Resolver	cmsops.del@idbi.co.in	011-69297516
	Jayshree Anthwal	Manager	jayshree.sharma@idbi.co.in	8595778016
	Gulshan Verma	Escalation 2	gulshan.verma@idbi.co.in	8689000546
	Ajay Lele	Manager - TPD	ajay.lele@idbi.co.in	7715039934
INDUSIND BANK	Kaushik Chaterjee	Unit Head – CGMO	chatterjee.kaushik@indusind.com	9920209335
	Shivangi Chaudhari	RM - TBG	shivangi.chaudhari@indusind.com	8447441043
	Bhavyadeep Aggarwal	Zonal Head	bhavyadeep.aggarwal@indusind.com	9350631793
	Rajiv Malik	Fin Service Sector	Rajiv.malik@indusind.com	9810755024
ICICI BANK	Rutuja Masurkar	Level 1	rutuja.masurkar@ext.icicibank.com	8779873752
	Archana Kadam		archana.kadam@ext.icicibank.com	8097523970
	Rehan Shaikh		rehan.shaikh@ext.icicibank.com	9326456818
	Ashutosh Yadav		ashutosh.yadav2@icicibank.com	8657927237
	Sujit Lingam	Level 2	ipocmg@icicibank.com	7977712904
	Rohit Thada		7021994248	
	Varun Badai		varun.badai@icicibank.com	8879769912
YES BANK	Sakshi Sharma	Manager	sakshi.sharma12@yes.bank.in	9810717050
	Arvinder Singh	AVP	Arvinder.singh1@yes.bank.in	9718395929
	Ashish Moses	VP	Ashish.moses@yes.bank.in	9958475025
CANARA BANK	Dineshpat Rai	Manager	cb2471@canarabank.com	9599552836
KARNATAKA BANK	Operations Team	Initial Resolver	gb@ktkbank.com	-
	Girish Gouda	Officer	capitalgain@ktkbank.com	8147082425
	Sharath S	Level 3	sharath@ktkbank.com	-
UNION BANK	Jyoti G	Level 1	ubin0550981@unionbankofindia.bank.in	9872244909
	Sunil Patel	Branch Manager	ubin0550981@unionbankofindia.bank.in	9818811309
	Shubham Jain	Level 3	Shubham.jain@unionbankofindia.bank.in	7351800064

Note: If the problem is not resolved yet, kindly contact us on 1800-180-2992 (Mon-Fri – 10.00 am to 6.00 pm) or email us at investorcell@recl.in

Regional Offices : Bengaluru, Bhopal, Bhubaneswar, Chennai, Dehradun, Guwahati, Hyderabad, Jaipur, Jammu, Kolkata
Lucknow, Mumbai, Panchkula, Patna, Raipur, Ranchi, Shillong, Shimla, Thiruvananthapuram & Vijaywada

State Office : Vadodara

Training Centre : REC Institute of Power Management & Training (RECIPMT), Hyderabad